

Commonwealth Office of Technology Rated Service Description

Long Distance	Rate
VC50 Per minute used Long Distance services consumed by a Centrex subscriber Centrex services are available in Ashland, Bowling Green, Covington, Danville, E-town, Frankfort, Hazard, Hopkinsville, Lexington, Louisville, London, Madisonville, Owensboro, Paducah, Paintsville, Pikeville, Prestonsburg, Somerset, Winchester.	\$0.03
VC50 Includes the following HARDWARE NONE	
VC50 Includes the following SOFTWARE NONE	
VC50 Includes the following SERVICES COT pays all bills associated with this service and recovers costs from the VC50 rate.	
VC50 To Initiate Service or Report a Problem with this service Please contact the Commonwealth Service Desk: · 24x7 Phone support: 502-564-7576 · Toll free support number: 800-372-7434 · Via e-mail CommonwealthServiceDesk@ky.gov Agency will need to provide a valid billing number to the Service Desk when requesting this service. Requests must come from an authorized agency telephone coordinator.	
VC50 Additional Service Clarifications Long Distance service is available on all Centrex and PRI lines. Long distance charges will be billed in 1 minute increments. Any time over each minute will be billed at the next minute rate. For example, a call that is 65 seconds long will be charged as 2 minutes.	